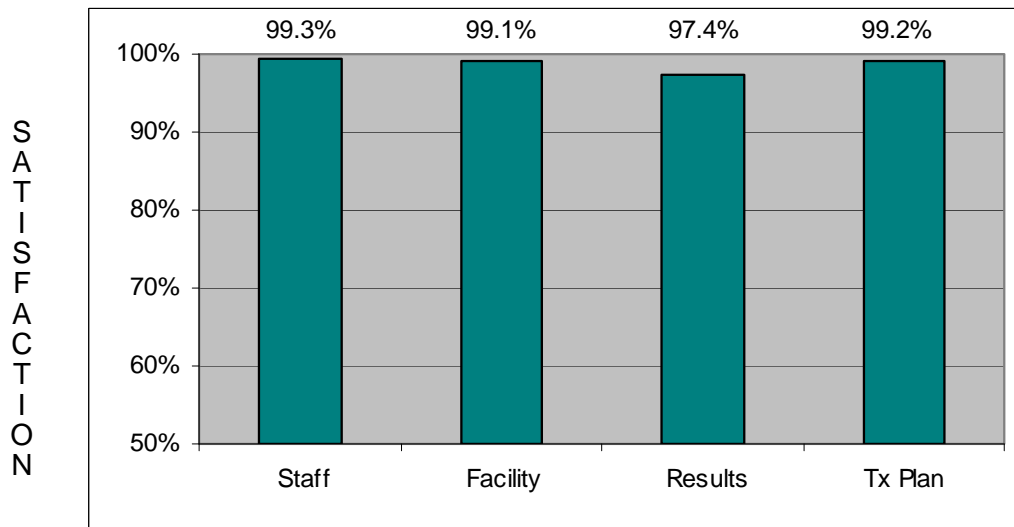




We bring out the *Best in You*

Outpatient Patient Satisfaction Results for FY 2007



- 99.3% of patients were very satisfied/satisfied with our **staff**
- 99.1% of patients were very satisfied/satisfied with our **facilities**
- 97.4% of patients were very satisfied/satisfied with their **rehabilitation results**
- 99.2% of patients were satisfied with their **involvement in their treatment plans**
- 86.5% of patients were completely recovered/mostly improved in their **ability to perform functional activities**
- 60.6% of patients were female and 39.4% were male

ERN's outcomes reporting is based on a national system of measures proven to be validated in an outpatient population. This data informs referring physicians, clinicians, patients, and payors about the results of the therapy interventions provided.